

EVENT INFORMATION FOR SCHOOLS AND GROUPS

Vehicle traffic

The Echo Arena is located within the ACC Liverpool campus, adjacent to the Albert Dock. The area immediately outside the venue is pedestrian, however there are roads to cross from car parks and public transport hubs of buses and trains.

Parking

24-hour pay and display on-site car parking with accessible spaces is available. Additional Q Park car parking is available just five minutes' walk away, with 3,000 spaces spread across three separate sites: <https://www.q-park.co.uk/en-gb/cities/liverpool/>

Coach parking is limited, however, coach and taxi drop-off and pick-up services may be available. Please refer to the ACC Liverpool website for further details of parking: <https://www.accliverpool.com/visiting-us>

Weather considerations

The Vitality Netball World Cup tournament is held within the Echo Arena and so is entirely indoors. However, if it's raining when you arrive, care should be taken when entering the building, as floors may become slippery when wet. There may be a small wait outside the venue to pass through ticket and security checks, so please plan your arrival taking into consideration predicted weather conditions.

Pupil/underage supervision

Teachers or group leaders should remain with their pupils and are responsible for their general health and safety at all times, as well as for accompanying them in case of an evacuation of the venue. Please ensure the appropriate ratio of adults to children is adhered to and any legal requirements associated with your type of group are met.

Slips and trips

There will be spectator experience displays and interactions taking place in and around the venue, therefore there may be a trip risk if pupils are looking at the entertainment and not concentrating on the direct area and direction they are walking in. Wet flooring on entry to the venue if the weather is poor outside may also be a slip risk. Please report all slips and trips to a steward or member of the Vitality Netball World Cup team for assistance and incident reporting.

First aid and medical provision

There will be first aiders on duty at all times during the event, and signs will be visible directing to the spectator medical treatment spaces. Please let a steward or member of the Vitality Netball World Cup team know if treatment is needed in your seat area or concourse, and if the treatment required is urgent or if the injured party can walk or be assisted to the medical spaces.

If a child/visitor requires specific medication or medical care, it will be your responsibility to ensure that this is in place. Please advise the security stewards on arrival to the venue if specific medication or equipment is needed to be accepted through the security checks. We cannot store medicines on site. Please contact the venue or Vitality Netball World Cup team should a dedicated supply of power be required for medical equipment.

Wheelchair users and accessibility

The Vitality Netball World Cup is a fully accessible event. Visitors with non-mobility-related special needs must be accompanied by adequately trained carers.

There is accessible parking available close to the venue for those that require it. For further information, please email ServiceDesk@ACCLiverpool.com in advance of the date that you are attending.

For more information about the services and facilities that the ACC Liverpool and Echo Arena can offer, please visit <https://www.accliverpool.com/visiting-us/the-venue/accessibility/>

For information on booking an accessible ticket, contact the ACC Personal Assistance scheme Customer Care team on 0344 335 0437.

There is a changing places toilet available on-site.